

February 1, 2023

Dear Valued Member,

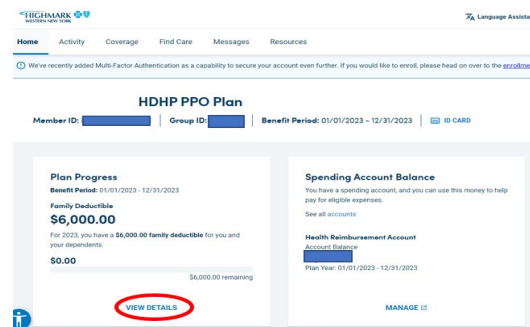
Important Plan Information

Why you are receiving this

Blue Cross Blue Shield of Western New York has completed their affiliation and is now Highmark Blue Cross Blue Shield of Western New York. As part of our affiliation, you should have received a new identification card. This new card should be used effective for you on January 1st, 2023. As a result, we suggest that you register on our member website at www.highmark.com/bcbswny

What you need to know

For members enrolled in the HDHP PPO Plan, our member website reflects misleading plan progress information. The portal reflects the OON family deductible. We are working to correct this information but its important to note that by clicking view details under plan progress, correct benefit information is reflected under “benefits”.



What you need to do

There is no action needed, this information is to provide reassurance that benefits are coded correctly and provide you where you can view your detailed benefit information.